

# Terms and conditions of purchase

1. The Internet shopping platform, operating at [futuresynthesis.pl](http://futuresynthesis.pl), is operated by: FutureSynthesis sp. z o. o., based in Poznań, 46B Rubież Street, 61-612 Poznań, registered in the Register of Entrepreneurs of the National Court Register kept by the District Court Poznań - Nowe Miasto and Wilda in Poznań, VIII Economic Department of the National Court Register, KRS 0000383188, NIP 9721227537, REGON 301716033.
2. FutureSynthesis sp. z o.o. sells goods and services via:
  1. the order form located at [www.futuresynthesis.pl](http://www.futuresynthesis.pl), tab "order DNA/RNA" or.
  2. Offers, as a response to individual customer inquiries.
3. The Company's scope of business includes the design, synthesis and purification of nucleic acids according to individual customer orders. Accordingly, it is not possible to withdraw from the sales contract after accepting the terms of the offer and placing the order.
4. Each order should include:
  1. the names of the products with the sequence ordered, the quantity/scale of synthesis ordered, and the method of purification.
  2. name of the ordering person, contact phone number
  3. the exact name, address and tax ID number of the ordering institution and the delivery address.
5. All valuations of goods on the website and in the offer are given in Polish zloty and do not include VAT.
6. Each order placed is confirmed by us in writing (by e-mail) stating the order number and the completion date. Confirmation of the order signifies its acceptance for execution, and thus the conclusion of the Sales Agreement between FutureSynthesis sp. z o.o. ("FS") and the customer. An order that has not been confirmed by us - it has not reached us, most likely for technical reasons, requires a telephone contact at +48 664-012-950.
7. Written acceptance by the customer of the presented, individually prepared offer is also a form of conclusion of the sales contract.
8. In the case of an order for the Service from material supplied by the Customer, when the material supplied by the Customer does not meet the quality requirements, FutureSynthesis reserves the right to reject the order. It will inform the Customer of this within 3 working days from the date of receipt of the material.
9. The term of the order, if not included in the individually prepared offer, is given in the confirmation of order acceptance and depends on the type of goods or services performed.
10. FutureSynthesis sp. z o. o. offers the following payment method:

By wire transfer in PLN to:

Bank account no: 40 2490 0005 0000 4530 6093 2919

Bank: ALIOR BANK

Recipient: FutureSynthesis sp. z o. o., 46B Rubież, 61-612 Poznań

Proof of purchase (invoice) is attached to the shipment and at the request of the customer, it is also sent electronically.

Please check the received shipment in the presence of the courier. If any irregularities are found, the recipient is obliged to immediately write a protocol of damage to the goods.

11. goods sold by us are covered by a 3-month manufacturer's warranty.

Complaints should be submitted electronically to [info@futuresynthesis.pl](mailto:info@futuresynthesis.pl).

Complaint is considered on the basis of comparison of the material of a given sample in the possession of FS and sent by the customer. Compatibility analysis is performed by HPLC, PAGE or MALDI mass analysis. Complaints relating to material that has already been mixed with other reactants are not considered. Demonstration of product defects is carried out by HPLC, PAGE or MALDI mass analysis.

If the complaint is accepted, the defective goods will be repaired or replaced with other, full-quality goods. If

this is not possible (for example, due to the lack of components of the product), FutureSynthesis will return to the Customer the equivalent of the price of the goods or offer him other available goods of his choice. Collection of the complained product from the Customer is carried out at the expense of FutureSynthesis sp. z o. o. and only by a courier ordered by the company.

FS does not accept returns of purchased goods that have not been the subject of complaint. Synthesized nucleic acids may contain traces of other components and complaints are not accepted on this account.

12. Personal data:

By making a purchase, the Buyer consents to the inclusion of his personal data in the database of FutureSynthesis sp. z o. o. and to their processing for the purpose of order fulfillment. Providing personal data by the Buyer is voluntary, however, lack of consent will prevent FutureSynthesis sp. z o. o. from processing the order.

The administrator of the personal data is FutureSynthesis sp. z o. o., 46B Rubież, 61-612 Poznań.

Personal data shall be protected in accordance with the provisions of Article 13(1) and (2) of the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation (GDPR)).

In matters not regulated by these regulations, the provisions of the Civil Code shall apply.

13. **Research Use Only:** Oligonucleotides and modified nucleic acids ("FS Products") are manufactured and sold by FutureSynthesis Ltd, ("FS") exclusively for the purchaser's research and development purposes. Unless specified in a separate written agreement with FS, FS Products are not sold (and have not been approved) for use in clinical, diagnostic or therapeutic applications. Obtaining any licenses or other approvals necessary to use FS Products in proprietary applications or in non-research (e.g., clinical) applications is the sole responsibility of the purchaser. FS shall not be liable for any loss, cost, expense or other form of liability resulting from unauthorized or unlicensed use of FS Products.

By using any FS Product for any purpose other than its intended use, purchasers and users of FS Products agree to indemnify and hold FS harmless from any and all damages and/or liability, of whatever nature, related to unauthorized or unlicensed use of FS Products. In no event shall FS be liable for damages resulting from any unauthorized/improper use of FS Products. FS reserves the right not to resell.

The sale or resale of FS Products by any person/entity other than FS is strictly prohibited without the express written consent of FS. FS acknowledges that any sale of FS Products is subject to the above restrictions on use and indemnification to FS by the purchaser.

14. FS does not guarantee products that have been mixed or otherwise combined with other chemical products by the Customer. FS expressly states that all products are intended for research and laboratory purposes only. FS does not provide any warranty for defects in products (such as chemical contamination) that are caused by improper handling or storage.